



Protocols for Safe Wellness Events

Below is a summary of current protocols that WakeMed Corporate & Community Health is implementing to keep patients and WakeMed staff safe during biometric screenings and flu shots. These guidelines are subject to change based on changes to CDC guidelines or WakeMed policies.

Basic Precautions:

- All WakeMed staff will undergo symptom and temperature screening before beginning work each day
- WakeMed employees are instructed not to come to work if they are sick
- All WakeMed staff must wear face coverings while at work when within six feet of others

Event Layout Precautions:

- Reduce number of stations at each location to a maximum of six stations to reduce the number of people in the screening room
- Event hours will be extended to ensure we can screen the same volume of participants
- When possible, entrance and exit will be separated to ensure safe distancing

Arrival and Check In:

- Arrival:
 - Temperature and symptom screenings will be performed on all participants
 - Masks will be provided to participants who are not wearing a cloth face covering
 - Hand sanitizer will be provided when participants enter the screening area
- Check-in
 - Six-foot distance will be clearly marked at check-in table to maintain social distance
 - Pens will be single-use, or will be sanitized after use
- Waiting
 - Waiting area will be marked with six-foot distance markers
 - Signage will remind all to wear a face covering, clean hands, and maintain distance
 - Chairs will be spaced six feet apart where possible
 - Staff will clean chairs and high-touch areas regularly
 - To reduce the number of people in the waiting area, participants will be encouraged to come at their scheduled time and walk-ins will be discouraged

Screening/Event Station

- Face coverings will be mandatory for WakeMed staff and participant
- All equipment and surfaces will be sanitized between each participant according to protocols
- Screening stations will be set up six feet apart where possible and separated by a fabric privacy barrier
- Coaching on results (if needed) will be provided at a safe social distance
- Customer satisfaction surveys will be sent via email to ensure a touchless process